Bereavement
Best Practice, Made Easy
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Mentors: Raymond Gray, Charge Nurse - Paul McCloskey, Bereavement Co-ordinator

Background
• Last offices
• Nursing - Holistic process
• “Neglected in over half of hospital deaths” Nursing Times 2010
• South Eastern HSC Trust body transfer audit showed variance
• Ward visits by Bereavement Co-ordinator identified staff not aware of location of documentation and information.

Aim
To ensure 100% compliance with legally required documentation for patients receiving last office in pilot areas by May 2014.

Awareness

Ward views

Drafts 1 & 2

Conclusion

PDSA 1
Staff questionnaire

PDSA 2
Ward views of checklist

PDSA 2: “Do”
Drafts of checklist and mock setup

Were we are now
Post spread Ward 1A and 1B

What happens next
• Spread checklist and box throughout Lagan Valley Hospital
• Adapt checklist and bereavement box for spread through South Eastern HSC Trust
• Champion required for each ward.